



MERGENCE

Privacy Policy

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For more information:

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Mergence respects your privacy and is committed to keeping your information confidential. For the purposes of this policy, 'Mergence' means Mergence Africa Holdings (Pty) Limited and all of its subsidiaries and associated companies.

PERSONAL INFORMATION

In general, you can visit our website without having to divulge any personal information about yourself. However, while using our website you may provide information about yourself and/or it may be collected by Mergence. Access to your personal information held by Mergence may also be requested by third parties. The Promotion of Access to Information Act, 2000 (PAIA) regulates and sets out the procedure for such a request and under which circumstances such access may be refused. To request access to the Mergence PAIA manual, please send an email to info@mergence.co.za, or download it from our website (www.mergence.co.za) under the Legal Terms and Conditions.

USE OF INFORMATION

Personal information is used as is appropriate in the normal course of business to provide the products and services you have requested. Mergence may retain any information for purposes of investment transaction processing and administration, to monitor our site or to communicate directly with you.

SHARING OF INFORMATION

All personal information supplied to Mergence or collected by Mergence is kept strictly confidential. Mergence will disclose or report personal information if and when required to do so by law or any regulatory authority.

SECURITY OF INFORMATION

Mergence takes all reasonable steps to protect your personal information, including, where appropriate, the use of encryption technology. Mergence cannot however guarantee the security of any information you transmit to Mergence electronically and you do so at your own risk.

ELECTRONIC COMMUNICATIONS AND RECORDS

By visiting our website or communicating with Mergence by electronic means, you consent to receiving communications electronically and agree that all agreements, notices, disclosures and all other communications transmitted by electronic means satisfy any legal requirement, including but not limited to the requirement that such communication should be 'in writing'.

CONTACT INFORMATION

If you have any questions or queries regarding the above, please contact Mergence at:

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